

# U.S. Bank ReliaCard®

## A better way to receive and use your government agency payments



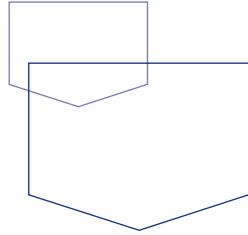
## Usage Guide

### Using your ReliaCard is Easy

#### Use your ReliaCard to make purchases

You can use your ReliaCard over the phone, at websites or for everyday purchases in such places as:

- Grocery Stores
- Gas Stations
- Restaurants
- Video Stores
- Retail Stores
- Medical and Dental Offices
- Airlines
- Hotels and Motels

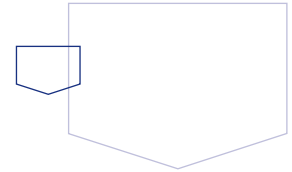


#### To make a purchase

- Know your balance.
- Insert your card and select "CREDIT".
- Sign your receipt.
- Take your ReliaCard and receipt.

#### Getting cash back from a merchant

- Purchase at least one item.
- Select "DEBIT".
- Enter your 4-digit PIN.
- Select "YES" for cash back.
- Enter the amount, press "OK".



#### Use your ReliaCard to get cash

There are three ways to get cash with your ReliaCard:

- Use your ReliaCard to get cash at virtually any ATM in the U.S. and around the world.\*
- Receive cash withdrawals at participating banks or credit unions.
- Use the cash-back option at thousands of retailers nationwide, like major discount retailers, grocery stores, pharmacies and convenience stores, at no additional charge.

#### Using an ATM

Insert or swipe your card in the ATM and enter your 4-digit PIN.

#### For cash

- Select "WITHDRAWAL from CHECKING".
- Enter the amount of cash you wish to withdraw.
- Take your cash, your receipt and your ReliaCard.
- Keep track of your remaining balance.

#### For balance inquiry

- Select "BALANCE INQUIRY from CHECKING".

#### Getting a cash withdrawal

- Know your balance (the teller will not have access to this information).
- Ask the teller for a cash withdrawal in the amount you wish to withdraw.
- Keep your receipt.
- Keep track of your remaining balance.

#### Using the internet

- Go to [www.reliacard.com](http://www.reliacard.com).
- Follow the login instructions.

#### Account access and service

##### Online

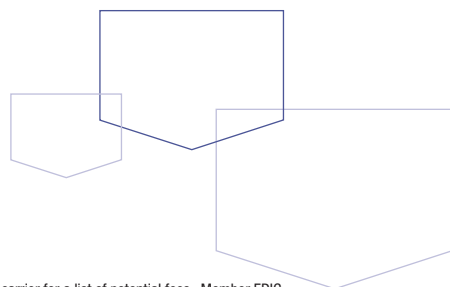
Get online account information anytime at [www.reliacard.com](http://www.reliacard.com).

- View your balance.
- Check your account activity.
- Change your PIN.

##### Over the phone

Call ReliaCard Cardmember Services, day or night, at 866-276-5114.

- Obtain balance information.
- Report a card lost or stolen.
- Request other assistance.



[usbank.com](http://usbank.com)

\*Some fees may apply. Please refer to the back of your card carrier for a list of potential fees. Member FDIC

**usbank**  
Five Star Service Guaranteed